



# ***Wimba Classroom Media Center Features***

A Student Success Guide

## Preparing Participants **BEFORE** Session

- Run the wizard before your session begins which checks for...
  - Popup blockers
  - Supported browsers
  - Correct Java version
  - Audio capability

*\* Having trouble with wizard? Contact 24/7 support*

## Three Audio Functions



**Netstats:** A faculty visual indicator of participant internet connection strength.



**Talk Key:** Allows you to communicate using a headset and microphone



**Simulcast:** Use your telephone to communicate (Listen & Speak)


## Netstat Indicator

- Visual indicators to help you monitor the connection quality:

 Green = Good

 Yellow = Average

 Red = Low \*

 Grey = not connected \*\*

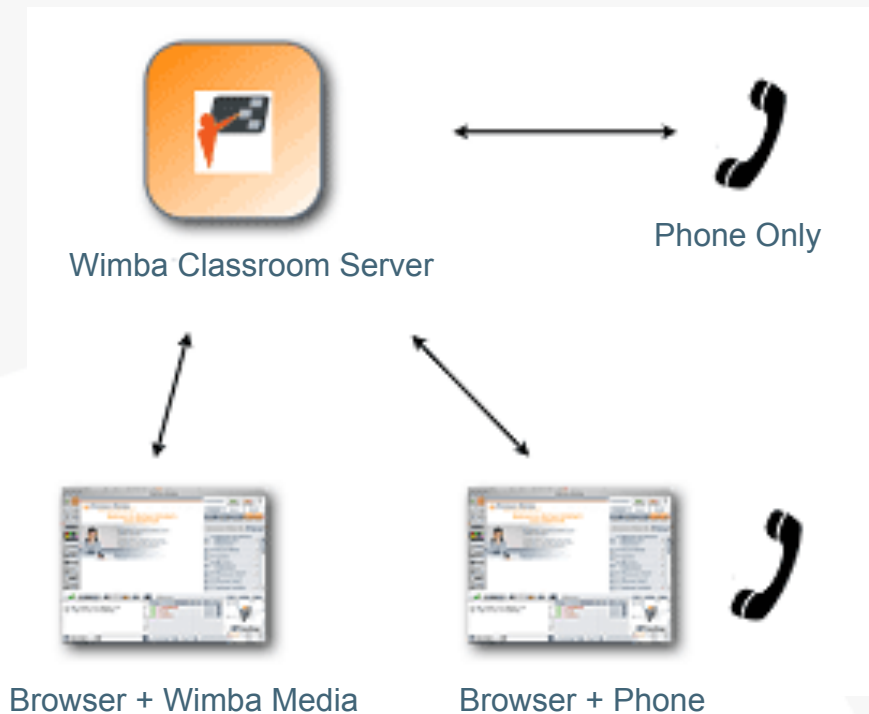
 Telephone = participant has dialled in

*\* Wimba Classroom uses low band width so even a "Red" connection will still provide an enjoyable session*

*\*\* Participant should dial into session or call 24/7 support*

## Phone Simulcast

- Join via cell phone, or landline
- Speak, listen and collaborate together without being tied to a computer





## **How to get help**

### **24/7 Technical Support Number**

- 866 350 4978 (USA / Canada)
- 0800 007 6788 (UK)
- 1 703 956 3917 (other)
- [technicalsupport@wimba.com](mailto:technicalsupport@wimba.com)
- <http://www.wimba.com/services/support>